



U.S. Department of Veterans Affairs

Veterans Health Administration
New Jersey Health Care System

Phone System Upgrade

VA New Jersey Health Care System will be upgrading its telephone system in March to meet current industry standards for reliability.

What this means for you:

We are adopting the industry-standard 6-digit extension format as we modernize our phones. Each VANJHCS facility will be assigned a 2-digit prefix and you will soon need to dial 6-digits to be connected to the extension you want to reach.

Beginning on the dates shown below, callers will no longer be able to dial 4-digit extensions at VA New Jersey Health Care System locations.

Please note, the extensions that you already use will still work when amended with the location prefix for the location you are calling. *See example below.*

Location	Extension Prefix	Six-Digit Dial Date
Tinton Falls CBOC	30	3/9/2021
Hackensack CBOC	23	3/10/2021
Brick CBOC	22	3/11/2021
East Orange Campus	20	3/13/2021
Lyons Campus	21	3/20/2021
Piscataway CBOC	29	3/22/2021
Hamilton CBOC	24	3/22/2021
Jersey City CBOC	25	3/23/2021
Morristown CBOC	26	3/23/2021
Sussex CBOC	28	3/23/2021
Secaucus Vet Center	33	3/23/2021
Brick Annex	22	3/24/2021
Paterson CBOC	27	3/24/2021
Bloomfield Vet Center	31	3/24/2021
Trenton Vet Center	34	3/24/2021
Lakewood Vet Center	32	3/24/2021

Example: If you are trying to reach extension 1234 at our Lyons Campus, beginning on 3/20/2021 you will need to dial 21-1234 to reach that extension.